

MISSION MAESTRO (TM) UPDATE

July 29, 2003 VOLUME 2 Issue 7

In this edition of Mission Maestro (TM) Update we will talk about what's coming up in our next release, remind you how to ask for software enhancements, and show you how leasing can get you the extra licenses, utilities and training you need at a price you can afford.

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MAJOR RELEASE COMING THIS FALL

This fall we will be unveiling a major release. The release will include Program Level Security, Material Management, new and improved Correspondence and many upgraded and new Standard Reports.

Program Level Security will enable you to give and restrict individual users access different programs in Mission Maestro(TM). Program Level Security enables you to protect highly sensitive data, but enables information that should be shared, to be shared.

Program Level Security enables you to copy security from one user to another so you don't have to laboriously reconfigure each user.

Material Management will enable you to manage materials and resources - books, snowshoes, laptops, or virtually any thing you need to manage. The enhanced Material form and Material distribution query enable you to maintain detailed information about the material, attach materials to activities, report on Material distribution and more.

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GIVE US FEEDBACK ON ENHANCEMENTS YOU WANT

As we're talking about enhancements to Mission Maestro(TM), we want to remind you that we want to get your input on enhancements you think are valuable.

When we decide what will go into each new release, we take a close look at the enhancement requests you have made through our Case Submission Form. We give the most weight to the enhancements with the most customers requests.

So, when you have an enhancement idea, login to the Customer Support Center on our website, [www.thirdsectorsystems.com/support](http://www.thirdsectorsystems.com/support), and click on the Case Submission Form link. Fill out your enhancement request and submit it.

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LEASING CAN GET YOU THE PRODUCTS AND SERVICES YOU NEED NOW

If you want to add licenses, training or utilities but don't have the cash to buy what you need, we have a solution for you.

We have leasing programs available that enable you to get the extra products and services you need for a monthly payment that will be covered by the extra efficiencies those products and services will give you.

Call your Account Manager at 802-560-0555 for more information.

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ADD A DEPARTMENT PROMOTION

We're running a special promotion during the month of August. Our customers have found that their return on investment when they add an additional department is extremely short. The monthly payment for Mission Maestro(TM) will be covered by a staff member adding a few memberships, booking a few services or adding a significant donation each month. And, it is hard to put a dollar figure on improved internal communication.

For just \$181/month you can have the benefits of:

\* One Mission Maestro(TM) license

- \* One year of support
- \* Four Hours of Custom Staff Training
- \* Two Hours of Report Writer training
- \* Data Import Utility
- \* Person Maintenance Utility
- \* Organization Maintenance Utility
- \* One Internet Bridge(TM) license which gives you remote office and remote backup capability.

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#### USE OUR CUSTOMER SUPPORT FORUM IN THE CUSTOMER CORNER

We built two forums in our Customer Corner. One to give you access to other customers and a second to give you access to our Customer Support Specialists for non-urgent questions that you don't need to use Live Help for.

These forums can be very useful ways for you to access information. Questions and responses are stored so people wanting an answer to a particular issue can look there first to try to find an answer.

We encourage you to use each other as resources -- because you each use Mission Maestro(TM) in interesting and innovative ways. We also encourage you to contact us at the forum so we can help you -- and build a library of responses that all of our customers can use.

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#### SUBSCRIPTION INFORMATION

If you know someone who might want to subscribe to Mission Maestro(TM) Update, please reply to this email with the word 'Add', followed by his or her email address in the subject line.

If you do not want to receive future issues of Mission Maestro(TM) Update, please reply to this email with the word 'Remove', followed by your email address in the subject line.